



Smart tips you don't need to go to your branch for

Trying to avoid crowds to help stop the spread of Covid-19? Here are 4 everyday banking needs you can handle digitally with your hand-held devices.

- 1. Make fund transfer and FX transaction:** Only few simple clicks, you are now able to transfer funds between different accounts or pay your HSBC credit card bills as well as process foreign exchange (FX) transactions via our digital channels. (Please refer to service chart below for more details)
- 2. Open Term Deposit:** With our [online banking](#) and [phone banking](#) service, you don't need to visit our branch to make term deposits or update maturity instructions anymore.
- 3. Unit Trusts Investment:** You can also place your order of fund investment over our digital platform of [online](#) and [phone banking](#) services
- 4. Stock/ETF Investment:** Our [online](#) and [phone banking](#) services can also assist you to manage your portfolio anytime, anywhere.

HSBC Transactions at a glance:

Transactions	Online Banking	Mobile Banking	Phone Banking
Transfers / Foreign Exchange <small>note1</small>	√ <small>note2</small>	√ <small>note3</small>	√ <small>note4</small>
Open Term Deposit or Update Maturity Instructions	√	Not available	√
Unit Trusts Investment	√	Not available	√
Stock/ETF Investment	√	Not available	√ (Only support limit order)

Note1: If you perform exchange transactions between New Taiwan Dollars and foreign currencies from all channel, the cumulative exchange ceiling per person per business day must be lower than the equivalent of TWD \$500,000 (the ceiling is TWD\$499,999).

Note2: Online Banking transactions include local currency transfer、foreign exchange、foreign currency transfers、bill payments to your HSBC credit card and global transfers. In terms of daily limit and restrictions for foreign currency transfers, please refer to [FAQ](#) for more details.

Note3: Mobile Banking transactions include HSBC domestic own transfers、foreign exchange、HSBC saved payee transfers、non-HSBC saved payee local currency transfers and bill payments to your HSBC credit card. In terms of daily limit and restrictions for foreign currency transfers, please refer to [FAQ](#) for more details.

Note4: Phone Banking transactions include HSBC domestic own transfers、foreign exchange、HSBC saved payee transfers、non-HSBC saved payee local currency transfers and bill payments to your HSBC credit card. The daily limit for foreign exchange between foreign currency accounts and foreign currency accounts is TWD \$25,000,000 per business day. The daily limit for international foreign currency transfers is TWD \$5,000,000 per business day.

Safety and health among our customers and employees are HSBC's first priorities. If you still need to visit our branches for banking services, we also have proper arrangement ready for you.

Thank you for your kind support.

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HSBC Bank (Taiwan) Limited