



Explanation of Offset Order for Credit Card Refund Transactions After the Statement Closing Date

Announcement Date : January 30, 2026

【Reminder】 To avoid revolving interest charges or late fees, please pay the amount shown on your statement. If a refund transaction is processed after the statement closing date, the Bank will offset it in the next statement. When making a payment, please do not deduct the refund amount on your own.

If a return transaction is processed after the statement cycle date and before the next cycle date, the refund amount will first be applied to offset new purchases made after the statement cycle date, and any remaining amount will then offset the total amount due on the current statement. The minimum payment due will not be reduced as a result of the above offsetting arrangement.

Cardholders are still required to make payment in accordance with Article 14, Paragraph 1 of the Credit Card Agreement, which requires payment of at least the minimum amount due (or higher) by the payment due date. If the statement balance is fully offset and there is no remaining balance, the minimum payment due will be automatically adjusted to zero, and no payment will be required.

【Example】

Customer statement cycle date is the 15th of each month.

Statement dated 11/15

Total Amount Due	\$20,000
Minimum Payment Due	\$2,000

11/17 Purchase	\$ 5,000	} Transactions after the statement cycle date will be reflected on the next statement (12/15 statement).
11/19 Refund	- \$10,000	

【 Before March 31, 2026 】	【 On or After April 1, 2026 statement cycle date 】
<p>The refund amount - \$10,000 on 11/19 will first offset the total amount due on the November statement. After deducting the refund amount, the cardholder pays \$10,000 for the November statement. The statement will be considered paid in full and no revolving interest will be charged.</p>	<ol style="list-style-type: none"> 1. The refund amount - \$10,000 on 11/19 will first offset the \$5,000 new purchase made on 11/17. The remaining refund amount of \$5,000 will then offset the total amount due on the November statement. The minimum payment due of \$2,000 will not be offset. 2. The cardholder is still required to make payment in accordance with the Credit Card Agreement by the payment due date, paying at least the minimum amount due to maintain a good payment record. 3. If the cardholder deducts the refund amount and only pays \$10,000 for the November statement, the payment will be considered insufficient and revolving interest charges will apply. 4. If the cardholder has enabled automatic debit payment, the Bank will debit the amount due on the debit date based on the remaining balance after refund offset. The remaining returned amount of \$5,000 will be used to offset the total amount due on the November bill = $-5,000 + 20,000 = \\$15,000$ (total amount due on the November bill).

HSBC Bank (Taiwan) Limited