



## **Notification: Foreign Exchange Transaction Confirmations Service to Be Delivered via Email**

Announce Date: 14 May 2025

Dear Valued Customer,

To provide you with safer and more convenient digital services, starting from May 14, 2025, when you conduct foreign exchange transactions (including but not limited to foreign currency remittances, FX transfers, currency exchanges and foreign currency deposit account transfers) through our branches, phone banking, wealth management center, or mobile/online banking, the Foreign Exchange Transaction Confirmations will be sent to your registered email address with the Bank.

If you have not yet registered an email address or updated your personal information, please visit any HSBC branch, our online banking, or contact our wealth management center to complete the application and update to ensure you receive important service notifications in a timely manner and support environment sustainability.

Before you complete the email registration, we will send a paper Foreign Exchange Transaction Confirmations to your registered correspondence address by ordinary mail to ensure uninterrupted financial services.

For more information, please refer to our formal webpage:

<https://www.hsbc.com.tw/accounts/faq/#Foreign-exchange-trading>

If you require further assistance, please contact your Relationship Manager or our Contact Center.

Thank you for banking with HSBC.

HSBC Bank (Taiwan) Limited