
Online Banking Transfer Function User Guide



Please select the transaction type you would like to proceed:

Foreign
Exchange

Your HSBC
Credit Card
Payment

TWD transfer-
Saved Payee

TWD transfer-
Non-saved
Payee

Global Transfers
(Transfer to your
Overseas HSBC
Account)

Other Foreign
Currency
Transfer

Foreign Exchange – Step1: Select the Account to Transfer the Funds From

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

Choose an account

Back to your accounts

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

TWD Savings Account
TWD 13,347

Available balance TWD 13,347

To

Select an option

Your accounts or someone from your payee list
Transfer between your own accounts or send money to someone from your payee list.

New transfer to a person
Send money to someone for the first time. You'll need their bank details for this.

Back to your accounts

Please choose the account you would like to transfer from.

1. Select the account you wish to transfer the funds **From**.
2. Select **'Your accounts or someone from your payee list'** to transfer between your HSBC accounts.

Menu

Next

Foreign Exchange – Step2: Select the Account to Transfer the Funds To

Please choose the account you are transferring to.

1. Select ‘Your domestic accounts’ from the filter to refine for the account you wish to transfer funds to.
2. Select the account you wish to transfer funds to.
3. Click on ‘Continue’

Choose your account or payee

Filter: All accounts and payees

- All accounts and payees
- Your domestic accounts
- Your domestic payees
- Non-designated payee
- Non-designated payee
- Non-designated payee

Cancel Continue

Choose your account or payee

Filter: Your domestic accounts

- MULTI CCY Savings CNY 21.46
- MULTI CCY Savings EUR 0.00
- MULTI CCY Savings GBP 0.00
- MULTI CCY Savings HKD 16,000.08
- MULTI CCY Savings JPY 71,557

Cancel Continue

Menu

Back

Next

Foreign Exchange – Step3: Transfer Details

The screenshot shows a 'TRANSFER' form titled 'Transfer between your accounts'. It includes sections for 'From' (TWD Savings Account, TWD 13,347), 'To' (MULTI CCY Savings, GBP 0.00), and 'Details'. The 'Details' section has fields for 'Amount' (Send: TWD, Receive: GBP), 'Rate' (TWD 1.00, GBP 0.0261), 'Reason' (Choose a reason), 'Reference (optional)', and 'Date' (09/09/2019). At the bottom, there is an 'Important information' section and 'Cancel' and 'Continue' buttons. Red arrows with numbers 1-4 point to the 'Amount' field, 'Reason' dropdown, 'Reference' field, and 'Continue' button respectively.

Please input your foreign exchange details here.

1. Enter the **Amount** you wish to transfer.
2. Select the **Reason** for your transfer.
3. You may leave some **Reference** here which will appear on your statements and transaction history.
4. Click on '**Continue**'.

Menu

Back

Next

Foreign Exchange – Step4: Review

TRANSFER

Review

Please check these details carefully before continuing. Once confirmed, your transfer cannot be recalled.

From
Account: TWD Savings Account

To
Account: MULTI CCY Savings

Details Edit

Amount	Send TWD 500	Receive GBP 13.07
Rate	TWD 1.00 = GBP 0.0261	
Reason	Payment for imported goods	
Extended reason	Payments for loans arranged by payer for import clearance	
Transfer information	Payments for loans of goods arranged by payer for import clearance including payments for loans of private persons.	
Reference	1	
Date	09/09/2019	

ⓘ Please ensure you have reviewed and agree to the exchange rate before confirming your transfer. If you do not accept within the timeframe, a new exchange rate will be provided.

Cancel **Confirm**

Please review your foreign exchange details here.

1. Use **Edit** to navigate back to the previous step and make any changes if you wish to.
2. Click 'Confirm' to submit the transfer.

Are you sure you want to cancel?
Any changes you have made will be lost.

Don't cancel **Cancel**

To cancel the transfer, click 'Cancel' in the 'Are you sure you want to cancel?' pop-up.

Menu

Back

Your HSBC Credit Card Payment - Step1: Select the Account to Pay

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

Choose an account

Back to your accounts



Please choose the account you would like to pay for your credit card.

1. Select the account you wish to do the payment **From**. (need to be TWD account)
2. Select **'Your accounts or someone from your payee list'** to make your personal credit card payment.

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

TWD Savings Account
TWD 13,347

Available balance TWD 13,347

To

Select an option

Your accounts or someone from your payee list
Transfer between your own accounts or send money to someone from your payee list.

New transfer to a person
Send money to someone for the first time. You'll need their bank details for this.

Back to your accounts



Menu

Next

Your HSBC Credit Card Payment– Step2: Select the Credit Card to you Wish to Pay

Choose your account or payee

Filter: All accounts and payees

- All accounts and payees
- Your domestic accounts
- Your domestic payees
- Non-designated payee
- Non-designated payee
- Non-designated payee

Cancel Continue

Please choose the Credit Card you wish to pay.

1. Select **'Your domestic accounts'** from the filter to refine for the account you wish to transfer funds to.
2. Select the Credit Card you wish to pay.
3. Click on **'Continue'**.

Choose your account or payee

Filter: Your domestic accounts

- MULTI CCY Savings HKD 16,000.08
- MULTI CCY Savings JPY 71,557
- MULTI CCY Savings USD 3,069.44
- Credit Card TWD 0
- Credit Card TWD 4,606

Cancel Continue

Menu

Back

Next

Your HSBC Credit Card Payment– Step3: Transfer Details

TRANSFER

Pay your HSBC Credit Card

From here, you can make payments to your HSBC Credit Card.

From Edit ✓

Account **TWD Savings Account** TWD 13,347
Available balance TWD 13,347

To Edit ✓

Account **Credit Card** TWD 4,606

Details

Amount TWD 100 **1**

Reference (optional)

Your reference will appear on your statements and transaction history. The reference for your credit card payments should be blank.

Date 09/09/2019
We can only make immediate payments to Credit Cards.

Important information

Please make sure there is enough money in your account on the dates selected. You will also need to make sure that the daily limit for your account supports all your requests.
If your request falls on a non-working day, it will be processed the next working day.

Cancel **Continue** **2**

Please input your transaction details here.

1. Enter the **Amount** you wish to pay your credit card.
2. Click on '**Continue**'.

Notice: Reference function is not applicable for credit card payment.

Menu

Back

Next

Your HSBC Credit Card Payment – Step4: Review

TRANSFER

Review

Please check these details carefully before continuing. Once confirmed, your payment cannot be recalled.

From

Account TWD Savings Account

To

Account Credit Card

Details [Edit](#)

Amount TWD 100

Date 09/09/2019

ⓘ Please ensure you have reviewed and agree to the exchange rate before confirming your transfer. If you do not accept within the timeframe, a new exchange rate will be provided.

Cancel **Confirm**

Please review your transaction details here.

1. Use **Edit** to navigate back to the previous step and make any changes if you wish to.
2. Click 'Confirm' to submit the transfer.

Are you sure you want to cancel?

Any changes you have made will be lost.

Don't cancel **Cancel**

To cancel the transfer, click 'Cancel' in the 'Are you sure you want to cancel?' pop-up.

Menu

Back

TWD transfer- Saved Payee – Step1: Select the Account to Transfer the Funds From

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

Choose an account

Back to your accounts

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

TWD Savings Account
TWD 13,347

Available balance TWD 13,347

To

Select an option

Your accounts or someone from your payee list
Transfer between your own accounts or send money to someone from your payee list.

New transfer to a person
Send money to someone for the first time. You'll need their bank details for this.

Back to your accounts

Please choose the account you would like to transfer from.

1. Select the account you wish to transfer the funds **From**.
2. Select **'Your accounts or someone from your payee list'** to transfer funds to your local saved payees.

Notice: If you would like to do foreign currency transfer, please refer to the below demos:

- [Transfer to your Oversea HSBC Account](#)
- [Other Foreign Currency Transfer](#)

Notice: If you would like to transfer to do TWD transfer to non-saved payees, please refer to the below demos:

- [TWD transfer-Non-saved Payee](#)

Menu

Next

TWD transfer- Saved Payee– Step2: Select the Account to Transfer the Funds To

Please choose the account you are transferring to.

1. Select '**Your domestic payees**' from the filter to refine for the account you wish to transfer funds to.
2. Select the account you wish to transfer funds to.
3. Click on '**Continue**'.

Choose your account or payee

Filter: All accounts and payees

- All accounts and payees
- 006- Your domestic accounts
- 006- Your domestic payees
- Non-designated payee
- Non-designated payee
- Non-designated payee

Cancel Continue

Choose your account or payee

Filter: Your domestic payees

- Non-designated payee

Cancel Continue

Menu

Back

Next

The screenshot shows a 'TRANSFER' form titled 'Transfer to an existing payee'. It includes a 'From' section with 'TWD Savings Account' and a balance of 'TWD 13,347'. The 'To' section has a 'Payee' field. The 'Details' section contains 'Amount' (TWD), 'Reference (optional)', 'Recurring' (No/Yes), and 'Date' (09/09/2019). A 'Continue' button is at the bottom right. Red arrows with numbers 1-6 point to: 1. 'To' field, 2. 'Amount' field, 3. 'Reference' field, 4. 'Recurring' radio buttons, 5. 'Date' field, and 6. 'Continue' button.

Please input your transaction details here.

1. Use **Edit** to change the payee you would like to transfer to.
2. Enter the **Amount** you wish to transfer.
3. If the payee account is a HSBC one, you may leave some **Reference** here which will appear on your statements and transaction history.
4. If you wish to transfer the funds immediately, the **Recurring** radio button will remain defaulted to '**No**' and the current transfer date will be displayed.
5. If you wish to transfer funds on a future date you may enter the future date or select a date from the calendar.
6. Click on '**Continue**'.

Menu

Back

Next

TWD transfer- Saved Payee– Step3.1: Recurring Transfer

TRANSFER

Transfer to an existing payee

From here, you can transfer to someone you've paid before, using your payee list.

From Edit ✓

Account TWD Savings Account TWD 13,347
Available balance TWD 13,347

To Edit ✓

Payee

Details

Amount TWD

Reference (optional)

This reference will appear on your statements and transaction history.

Recurring No Yes **1**

Frequency **2** Please select

Date **3** DD/MM/YYYY
This is the start date for a recurring transfer. Your first transfer will be taken on the next working day.

Number of transfers **4** Maximum of 999.

Final amount TWD **5**
Please complete if your final amount differs.

Important information

Transfers involving Chinese Yuan (CNY) must adhere to Regulations Governing Foreign Exchange Business of Banking Enterprises. The daily limit for CNY transfers conducted is CNY20,000 per person per day. This limit is not per account.

The transfer limit for CNY transfers to China is CNY90,000 per person per day (whether carried out through the Bank or otherwise) and only limited to persons with valid R.O.C ID.

Cancel Continue **6**

Please input your transaction details for recurring transfer here.

1. If you wish to set-up a recurring transfer, select **Recurring** as 'Yes'.
2. Enter the **Frequency** of transfer.
3. Enter the start **Date** of transfer.
4. Enter the **number of recurring transfers** you wish to set-up .
5. Input the **Final Amount** if the final recurring transfer amount differs from the one entered before.
6. Click on '**Continue**'.

Menu

Back

Next

TRANSFER

Review

Please check these details carefully before continuing.

From

Account TWD Savings Account

To

Payee

Details Edit

Amount	TWD 5,000
Recurring	Yes
Frequency	Monthly
Effective Date	10/09/2019
Number of transfers	12
Final amount	TWD 10,000

Important information

If your request falls on a non-working day, it will be processed the next working day.

Future transfers will be performed in the evening before your requested transfer date. For example: If you plan to perform the transfer on April 10, please set up the future transfer date to April 9.

Transfer limit of non-designated account, per transfer is TWD300,000, the daily transfer limit is TWD500,000, the monthly transfer limit is TWD1,000,000.

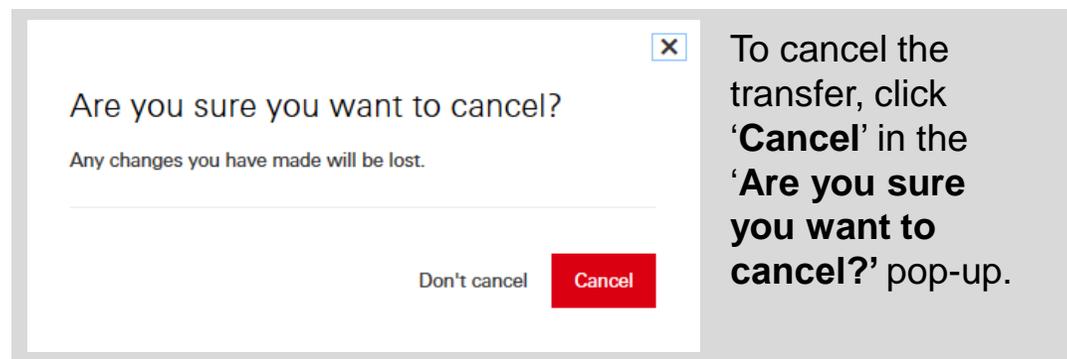
If your future transfer exceeds your daily transfer limit of non-designated accounts, please set up designated account limits in advance. If you have insufficient funds on the day of your transfer, it will be declined.

We will attempt to make your transfer each day for 3 working days. If your request fails 3 times, your transfer will be cancelled.

Cancel Confirm

Please review your transaction details here

1. Use **Edit** to navigate back to the previous step and make any changes if you wish to.
2. Click '**Confirm**' to submit the transfer.



Menu

Back

TWD transfer- Non-Saved Payee – Step1: Select the Account to Transfer the Funds From

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

Choose an account

Back to your accounts

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

TWD Savings Account
TWD 13,347

Available balance TWD 13,347

To

Select an option

Your accounts or someone from your payee list
Transfer between your own accounts or send money to someone from your payee list. >

New transfer to a person
Send money to someone for the first time. You'll need their bank details for this. >

Back to your accounts

Please choose the account you would like to transfer from.

1. Select the account you wish to transfer the funds **From**.
2. Select **'New transfer to a person'** to transfer funds to your local saved payees.

Notice: If you would like to do foreign currency transfer, please refer to the below demos:

- [Transfer to your Oversea HSBC Account](#)
- [Other Foreign Currency Transfer](#)

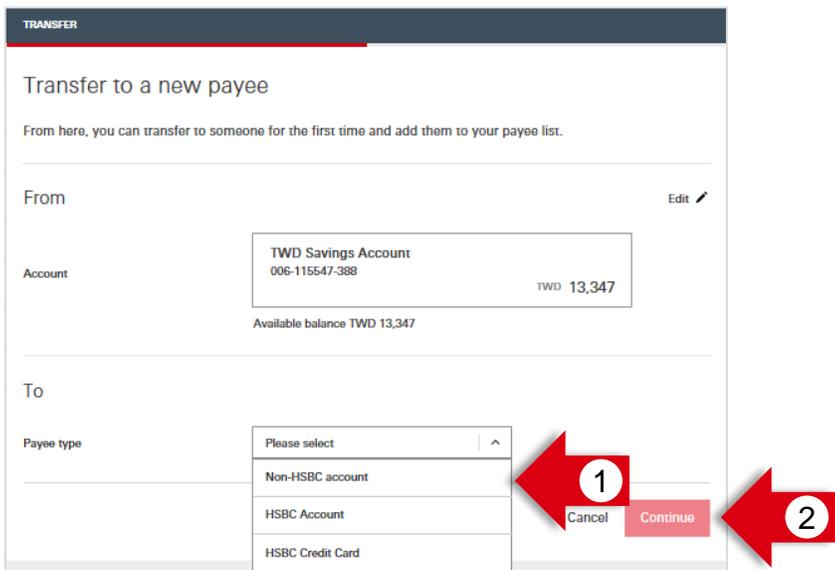
Notice: If you would like to transfer to do TWD transfer to saved payees, please refer to the below demos:

- [TWD transfer-Saved Payee](#)

Menu

Next

TWD transfer- Non-Saved Payee– Step2: Select the Account Type to Transfer the Funds To



The screenshot shows a 'TRANSFER' screen with the following elements:

- From:** TWD Savings Account, 006-115547-388, TWD 13,347. Available balance TWD 13,347.
- To:** Payee type dropdown menu with options: Non-HSBC account, HSBC Account, HSBC Credit Card.
- Buttons:** Cancel and Continue.

Red arrows with numbers 1 and 2 point to the dropdown menu and the Continue button, respectively.

Please choose the account type you are transferring to.

1. Please choose the account type you are transferring to, it could be
 1. **Non-HSBC Account:** If the account you are transferring to is non-HSBC account.
 2. **HSBC Account:** If the account you are transferring to is HSBC account of others.
 3. **HSBC Credit Card:** If the account you are transferring to is HSBC Credit Card of others.
2. Click '**Confirm**' to submit the transfer.

Menu

Back

Next

TRANSFER

Transfer to a new payee

From here, you can transfer to someone for the first time and add them to your payee list.

From: Edit ✓

Account: TWD Savings Account
006 115547 388 TWD 13,347
Available balance TWD 13,347

To: Edit ✓ **1**

Payee type: Non-**HSBC** account

Name: **2**

Account number: **3**
The account number must be 4-16 digits long.

Bank code: **4**
If you don't know this, please use our [bank search](#).

Add to your payees **5**

Details

Amount: TWD **6**

Reference (optional): **7**
This reference will appear on your statements and transaction history.

Recurring: No Yes **8**

Date: 09/09/2019 **9**
This can be today or completed later.

Additional security required

Step 1: Press and hold to turn on your Security Device, then enter your Security Device PIN.

Step 2: When HSBC displays, press and hold until entry screen appears. Please check and enter the last 8 digits of the account number you're adding.

Step 3: Press and use the 6 numbers shown on your Security Device to continue.

Security code: **10**

Cancel **Continue** **11**

Taking non-**HSBC** account as example, please input your transaction details here.

1. Use **Edit** to change the payee you would like to transfer to.
2. Enter the **Name** of the payee for this transfer.
3. Enter the **Account Number** of the payee for this transfer.
4. Enter the **Bank Code** of the payee for this transfer. You may search it by keywords.
5. If you wish to **add the payee to your payees list**, please click the check box.
6. Enter the **Amount** you wish to transfer.
7. If the payee account is a **HSBC** one, you may leave some **Reference** here which will appear on your statements and transaction history.
8. If you wish to transfer the funds immediately, the **Recurring** radio button will remain defaulted to '**No**' and the current transfer date will be displayed.
9. If you wish to transfer funds on a future date you may enter the future date or select a date from the calendar.
10. Enter the **Security Code** following the instruction.
11. Click on '**Continue**'.

Menu

Back

Next

TWD transfer- Non-Saved Payee– Step3.1: Recurring Transfer

The screenshot shows a web form for setting up a recurring transfer. The form is divided into two main sections: 'Details' and 'Additional security required'. In the 'Details' section, there are fields for 'Amount' (with 'TWD' pre-filled), 'Reference (optional)', 'Recurring' (radio buttons for 'No' and 'Yes', with 'Yes' selected), 'Frequency' (a dropdown menu), 'Date' (a date picker), 'Number of transfers' (a text input), and 'Final amount' (with 'TWD' pre-filled). Red arrows with numbers 1 through 5 point to the 'Recurring' radio button, the 'Frequency' dropdown, the 'Date' field, the 'Number of transfers' field, and the 'Final amount' field respectively. The 'Additional security required' section includes an image of a security device, three numbered steps (Step 1: Press and hold to turn on; Step 2: When HSBC displays, press and hold until entry screen appears; Step 3: Press and use the 6 numbers shown), a 'Security code' input field, and 'Cancel' and 'Continue' buttons. Red arrows with numbers 6 and 7 point to the 'Security code' field and the 'Continue' button respectively.

Please input your transaction details for recurring transfer here.

1. If you wish to set-up a recurring transfer, select **Recurring** as 'Yes'.
2. Enter the **Frequency** of transfer.
3. Enter the start **Date** of transfer.
4. Enter the **number of recurring transfers** you wish to set-up.
5. Input the **Final Amount** if the final recurring transfer amount differs from the one entered before.
6. Enter the **Security Code** following the instruction.
7. Click on '**Continue**'.

Menu

Back

Next

TRANSFER

Review

Please check these details carefully before continuing. Once confirmed, your transfer cannot be recalled.

From

Account: TWD Savings Account

To Edit ↗

Payee type: Non-HSBC account

Name: 林品傑 張

Account number: [REDACTED]

Bank code: 013 - Cathay United Bank

Details Edit ↗

Amount: TWD 500

Reference:

Recurring: No

Effective Date: 09/09/2019

Important information

If your request falls on a non-working day, it will be processed the next working day.

Future transfers will be performed in the evening before your requested transfer date. For example: If you plan to perform the transfer on April 10, please set up the future transfer date to April 9.

Transfer limit of non-designated account, per transfer is TWD300,000, the daily transfer limit is TWD500,000, the monthly transfer limit is TWD1,000,000.

If your future transfer exceeds your daily transfer limit of non-designated accounts, please set up designated account limits in advance. If you have insufficient funds on the day of your transfer, it will be declined.

We will attempt to make your transfer each day for 3 working days. If your request fails 3 times, your transfer will be cancelled.

Cancel Confirm

Please review your transaction details here.

1. Use **Edit** to navigate back to the previous step and make any changes if you wish to.
2. Click '**Confirm**' to submit the transfer.

Are you sure you want to cancel?

Any changes you have made will be lost.

Don't cancel Cancel

To cancel the transfer, click '**Cancel**' in the '**Are you sure you want to cancel?**' pop-up.

Menu

Back

Global Transfers: Transfer to your Oversea HSBC Account– Step1: Select the Account to Transfer the Funds From

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

Choose an account

Back to your accounts

Please choose the account you would like to transfer from.

1. Select the account you wish to transfer the funds **From**. (e.g. your HKD account)
2. Select '**Your accounts or someone from your payee list**'.

Notice: Before conducting the foreign currency transfer via Online Banking, please set the account you are transferring to as pre-designated payee.

If you would like to do foreign currency transfer to an account that is of others or non-HSBC, please refer to the below demos:

- [Other Foreign Currency Transfer](#)

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

MULTI CCY Savings

HKD 5.42

Available balance HKD 5.42

To

Select an option

Your accounts or someone from your payee list
Transfer between your own accounts or send money to someone from your payee list.

Back to your accounts

Menu

Next

Global Transfers: Transfer to your Oversea HSBC Account – Step2: Select the Account to Transfer the Funds To 22

Choose your account or payee

Filter

- All accounts and payees
- All accounts and payees
- Your domestic accounts
- Your domestic payees
- Your international payees
- Your international accounts
- Non-designated payee
- Non-designated payee

Cancel Continue

Please choose the account you are transferring to.

1. Select 'Your international accounts' from the filter to refine for the account you wish to transfer funds to.
2. Select the account you wish to transfer funds to.

(Please make sure you select the account with a country/ territory flag)

3. Click on 'Continue'.

Choose your account or payee

Filter

Your international accounts

<input type="radio"/>	HKD Savings	Hong Kong SAR	HKD 0.00
<input checked="" type="radio"/>	HKD Current	Hong Kong SAR	HKD 25,753.40

Cancel Continue

Menu

Back

Next

PAY AND TRANSFER

Transfer between your international accounts

From here, you can transfer between your own accounts within Global View.

From Edit

Account **MULTI CCY Savings** HKD 5,42
Available balance HKD 5,42

To Edit

Account **Hong Kong SAR HKD Current** HKD 25,753.40

Details

Amount **HKD**

Reason for sending country/territory **Please select**

Reference (optional)

Your reference will appear on your statements and transaction history.

Recurring No Yes

Date **27/08/2019**
This can be today or completed later.

Important information

Please make sure there is enough money in your account on the dates selected. You will also need to make sure that the daily transfer limit for your account supports all your requests.

If your request falls on a non-working day, it will be processed the next working day.

1. This remittance service is only applicable for remitting funds to an overseas HSBC branch between accounts of the same name and the same currency.
2. You need to set up designated accounts for HSBC Internet Banking before making the first outward remittance. You can complete the "Pre-defined Account / Payee Account Application Form" (restricted to accounts under the same name) at a HSBC branch or you may download and mail the completed form. The service is available only if you have set up designated accounts.
* The application takes approximately 5 working days to process.
3. During your first usage of this fund transfer service, if the identities of sender and receiver are inconsistent across different countries, HSBC will confirm the consistency of your two identities within two working days. You will not be able to access this service during the confirmation period.
4. A Global Transfer Fee will be applied to each transfer unless you are a Premier customer. The fee incurred will be debited from your account. Please [click here](#) to check the Global Transfer Fee for each currency.
5. For Internet transfers from an account in Taiwan to other countries, remittance amounts must not exceed an equivalent of NTS 500,000 per transaction, and the cumulative remittance transaction per day is limited to the equivalent of NTS 500,000.
6. According to the regulation of competent authority in Taiwan and to avoid the failure of transaction, valid ARC is required for proceeding inward/outward remittance. For the residents of Hong Kong and Macao, please make sure your ARC is valid for declaring the remittance transaction. To update your ARC information to HSBC, please contact Taiwan HSBC Call Centre.

Cancel **Continue**

Please input your transaction details here.

1. Use **Edit** to change the payee you would like to transfer to.
2. Enter the **Amount** you wish to transfer.
3. Please select the purpose of transfer by selecting an appropriate option from the '**Purpose for Sending Country/territory**' dropdown.
4. If you wish to transfer the funds immediately, the **Recurring** radio button will remain defaulted to '**No**' and the current transfer date will be displayed.
5. If you wish to transfer funds on a future date you may enter the future date or select a date from the calendar.
6. Click on '**Continue**'.

Menu

Back

Next

PAY AND TRANSFER

Transfer between your international accounts

From here, you can transfer between your own accounts within Global View.

From Edit

Account **MULTI CCY Savings** HKD 102.42
Available balance HKD 102.42

To Edit

Account **Hong Kong SAR HKD Current** HKD 25,656.40

Details

Amount

Reason for sending country/territory

Reference (optional)

Your reference will appear on your statements and transaction history.

Recurring No Yes **1**

Frequency **2**

Date **3**
This is the start date for a recurring transfer. The transfer will be taken on the next working day.

Final transfer Number of transfers Let us further notice

Number of transfers **4**
Maximum of 999

Email address

Your email address will be used by the bank to contact you about your transfer.

Language for notification

Important information

Cancel Continue **5**

Please input your transaction details for recurring transfer here.

1. If you wish to set-up a recurring transfer, select **Recurring** as 'Yes'.
2. Enter the **Frequency** of transfer.
3. Enter the start **Date** of transfer.
4. Enter the **number of recurring transfers** you wish to set-up.
5. Click on '**Continue**'.

Menu

Back

Next

PAY AND TRANSFER

Review

Please check these details carefully before continuing. Once confirmed, your transfer cannot be recalled.

From

Account MULTI CCY Savings

To

Account  Hong Kong SAR
HKD Current

(Please make sure you select the account with a country/ territory flag)

Details Edit

Amount HKD 1.00

Reason for sending country/territory OR250 Deposits transfer to abroad for Taiwan Resident

Recurring No

Date 27/08/2019

Important information

1. This remittance service is only applicable for remitting funds to an overseas HSBC branch between accounts of the same name and the same currency.
2. You need to set up designated accounts for HSBC Internet Banking before making the first outward remittance. You can complete the "Pre-defined Account / Payee Account Application Form" (restricted to accounts under the same name) at a HSBC branch or you may download and mail the completed form. The service is available only if you have set up designated accounts.
* The application takes approximately 5 working days to process.
3. During your first usage of this fund transfer service, if the identities of sender and receiver are inconsistent across different countries, HSBC will confirm the consistency of your two identities within two working days. You will not be able to access this service during the confirmation period.
4. A Global Transfer Fee will be applied to each transfer unless you are a Premier customer. The fee incurred will be debited from your account. Please [click here](#) to check the Global Transfer Fee for each currency.
5. For Internet transfers from an account in Taiwan to other countries, remittance amounts must not exceed an equivalent of NT\$ 500,000 per transaction, and the cumulative remittance transaction per day is limited to the equivalent of NT\$ 500,000.
6. According to the regulation of competent authority in Taiwan and to avoid the failure of transaction, valid ARC is required for proceeding inward/outward remittance. For the residents of Hong Kong and Macao, please make sure your ARC is valid for declaring the remittance transaction. To update your ARC information to HSBC, please contact Taiwan HSBC Call Centre.

Cancel **Confirm**

Please review your transaction details here.

1. Use **Edit** to navigate back to the previous step and make any changes if you wish to.
2. Click '**Confirm**' to submit the transfer.

(Please make sure you select the account with a country/ territory flag to transfer funds to.)

Are you sure you want to cancel?
Any changes you have made will be lost.

Don't cancel **Cancel**

To cancel the transfer, click '**Cancel**' in the '**Are you sure you want to cancel?**' pop-up.

Menu

Back

Other Foreign Currency Transfer– Step1: Select the Account to Transfer the Funds From

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

Choose an account

Back to your accounts

TRANSFERS

New transfers

From here, you can move money between your accounts or to another person's account, whether at home or overseas.

From

Account

TWD Savings Account
TWD 13,347

Available balance TWD 13,347

To

Select an option

Your accounts or someone from your payee list
Transfer between your own accounts or send money to someone from your payee list.

New transfer to a person
Send money to someone for the first time. You'll need their bank details for this.

Back to your accounts

Please choose the account you would like to transfer from.

1. Select the account you wish to transfer the funds **From**.
2. Select **'Your accounts or someone from your payee list'** to transfer funds to your local saved payees.

Notice: Before conducting the foreign currency transfer via Online Banking, please set the account you are transferring to as pre-designated payee.

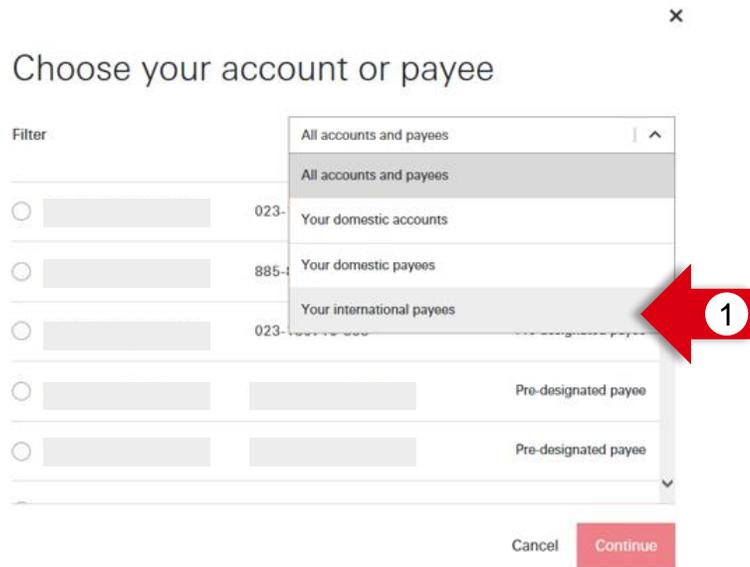
If you want to transfer to an account that is your HSBC account in other countries/territories, please refer to the below demos:

- [Global Transfer: Transfer to your Oversea HSBC Account](#)

Menu

Next

Other Foreign Currency Transfer–Step2: Select the Account to Transfer the Funds To



Choose your account or payee

Filter

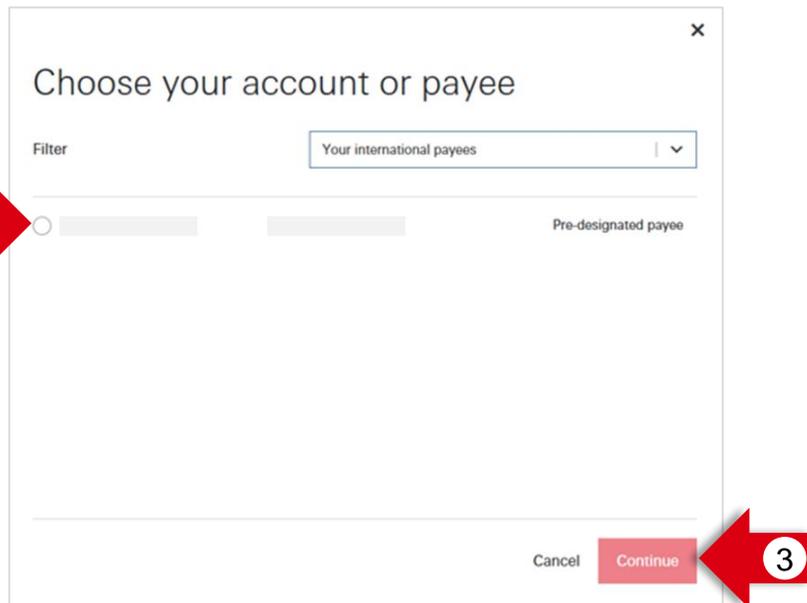
- 023- All accounts and payees
- 885- Your domestic accounts
- 023- Your domestic payees
- Your international payees
- Pre-designated payee
- Pre-designated payee

Cancel Continue

A red arrow with the number 1 points to the 'Your international payees' option in the filter dropdown menu.

Please choose the account you are transferring to.

1. Select category from the filter to refine for the account you wish to transfer funds to.
 1. If you wish to transfer funds to accounts of other banks or to international HSBC accounts, please choose **'Your international payees'**.
 2. If you wish to transfer funds to domestic HSBC accounts, please choose **'Your domestic payees'**.
2. Select the account you wish to transfer funds to.
3. Click on **'Continue'**.



Choose your account or payee

Filter: Your international payees

- Pre-designated payee

Cancel Continue

A red arrow with the number 2 points to the selected radio button, and another red arrow with the number 3 points to the 'Continue' button.

Menu

Back

Next

Other Foreign Currency Transfer– Step3: Transfer Details

PAY AND TRANSFER

Transfer to an international payee

From here, you can send money overseas to someone you've paid before, using your payee list.

From Edit ✓ **1**

Account **MULTI CCY Savings** USD 11.29

Available balance USD 11.29

To Edit ✓

Account **Taiwan**

Show payee information ▾ **2**

Details

Amount **USD 1.00** **3**

Who pays fees Fees will be shared

Reason **Existing reason** ▾ **4**

Extended reason /CBC/693/S
More information can be found on [nature codes](#).

Payee reference A/C WITH MIN-CHUAN BRANCH
SWIFT:UWCBTWTP

Date 03/09/2019

Cancel **Continue** **5**

Please input your transaction details here.

1. Use **Edit** to change the payee you would like to transfer to.
2. Enter the **Amount** you wish to transfer.
3. Click to **show payee information**.
4. Select the **Reason** of transfer by selecting an appropriate option from the dropdown.
5. Click on '**Continue**'

Menu

Back

Next

PAY AND TRANSFER

Review

Please check these details carefully before continuing.

From

Account MULTI CCY Savings
007-097090-821

To

Account  Hong Kong SAR
HKD Current
657-198123-888

Details Edit

Receiving amount HKD 2.00

Reason for sending country/territory OR250 Deposits transfer to abroad for Taiwan Resident

Recurring Yes

Frequency Daily

Date 28/08/2019

Number of transfers 2

Email address Yenyang@hsbc.com.tw

Language for notification English

Important information

1. This remittance service is only applicable for remitting funds to an overseas HSBC branch between accounts of the same name and the same currency.
2. You need to set up designated accounts for HSBC Internet Banking before making the first outward remittance. You can complete the "Pre-defined Account / Payee Account Application Form" (restricted to accounts under the same name) at a HSBC branch or you may download and mail the completed form. The service is available only if you have set up designated accounts.
* The application takes approximately 5 working days to process.
3. During your first usage of this fund transfer service, if the identities of sender and receiver are inconsistent across different countries, HSBC will confirm the consistency of your two identities within two working days. You will not be able to access this service during the confirmation period.
4. A Global Transfer Fee will be applied to each transfer unless you are a Premier customer. The fee incurred will be debited from your account. Please [click here](#) to check the Global Transfer Fee for each currency.
5. For internet transfers from an account in Taiwan to other countries, remittance amounts must not exceed an equivalent of NTS 500,000 per transaction, and the cumulative remittance transaction per day is limited to the equivalent of NTS 500,000.
6. According to the regulation of competent authority in Taiwan and to avoid the failure of transaction, valid ARC is required for proceeding inward/outward remittance. For the residents of Hong Kong and Macao, please make sure your ARC is valid for declaring the remittance transaction. To update your ARC information to HSBC, please contact Taiwan HSBC Call Centre.

Cancel **Confirm**

Please review your transaction details here.

1. Use **Edit** to navigate back to the previous step and make any changes if you wish to.
2. Click '**Confirm**' to submit the transfer.

Are you sure you want to cancel?
Any changes you have made will be lost.

Don't cancel **Cancel**

To cancel the transfer, click '**Cancel**' in the '**Are you sure you want to cancel?**' pop-up.

Menu

Back

